

Terms and Conditions

The following general terms and conditions (GTC) are an integral part of the contract with every registration or service from MyGentleBorn. By marking the GTC field when registering or booking a service, you accept the general terms and conditions listed below.

Registration

Your registration and/or booking must be made in writing via the online platform www.mygentleborn.com. The online registration or individual booking is binding upon receipt. That means, you signed a valid contract. The course spots are allocated in the order in which the registrations are received. You will receive your personal booking confirmation including invoice within a few days via email after you registered or booked online.

Course Dates and Times

MyGentleBorn reserves the right to change dates and/or times or to cancel an event if there are not enough participants. In these cases, you will be informed within a reasonable period of time by email or telephone. In the event of a cancellation by MyGentleBorn, all payments already made will be refunded. There are no further claims.

Payment Terms

The costs for a course or individual coaching are either due no later than 14 days before the course or individual coaching starts, or 30 days after receipt of the invoice. All bank and postage fees are charged to the participant. Further payment options and installment payments can be discussed with me personally at any time before registration or booking.

Cancellation Policy

A cancellation must be made by telephone or in writing. The following costs will be charged in the event of a cancellation:

- Up to 30 days before the start of the course or individual coaching: 40% of the agreed amount
- Up to 14 days or less before the start of the course or individual coaching: 100% of the agreed amount
- In the event of a premature termination of the course or individual coaching or no-show: 100% of the agreed amount

Only an administration fee of CHF 50,00 is due if the person who cancels provides a suitable substitute to fill and pay for the course spot or individual coaching package or if an interested party moves up from the waiting list.

These cancellation conditions also apply to cancellation due to medical reasons. MyGentleBorn recommends taking out course cancellation insurance (e.g. from Allianz Assistance).

Missed Parts of a Course or Event

Missed parts of a course or event cannot be made up for. Likewise, there are no pro-rata reimbursements of costs due to missed parts of a course or event.

Minimum Number of Participants

If the minimum number of two couples is not reached in a booked group course, the group course can be converted into a private course for an additional charge. The dates are then set individually. The surcharge will be billed separately.

Changes

We reserve the right to make program and price changes as well as changes to the terms and conditions.

Liability and Notice

MyGentleBorn's services are not a substitute for medical and/or therapeutic treatment. If you are currently undergoing therapeutic or medical treatment, please obtain the consent of your therapist or doctor before setting an appointment with me. MyGentleBorn will not be held responsible for any complications that occur before or during pregnancy, childbirth or afterwards.

Insurance

Insurance is the responsibility of the participants. Any liability for the services provided by MyGentleBorn is excluded. Health, property and accident insurance are the responsibility of the participants.

Copyright

The documents and audio files offered in the course or during services provided by MyGentleBorn are subject to copyright laws and may not be reproduced in any way or passed on to third parties. They are intended exclusively for the personal use of the participants.

Place of jurisdiction

The place of jurisdiction is Wettingen (AG) in Switzerland.